

About Pascal Screening

What is Pascal and how to get help or talk to our support team.

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What is Pascal Screening

This documentation, including images, videos and text, is accurate as of Version 5.12 of Pascal.

We strive to keep our documentation up to date with each release to ensure it remains a reliable resource for our users. However, given the dynamic nature of our software development, there might be instances where changes introduced in subsequent versions are not immediately reflected in this documentation. We encourage users to refer to [the latest release notes](#) and to use the feedback mechanism for any discrepancies or requests for clarification.

Pascal is Vartion's unique compliance and risk decision support platform to assist in remaining compliant with Know Your Customer (KYC) and Customer Due Diligence (CDD) requirements. Pascal is specifically designed for financial institutions and other companies within and outside the financial sector. Thanks to Artificial Intelligence (AI) based techniques and self-learning, Pascal evolves systematically along with constantly changing laws and regulations.

Pascal uses Vartion's powerful search engine and AI techniques to analyse a wide variety of data and identify suspected compliance issues. These data sources include sanction and PEP lists, company data in corporate registers, and media data. The search engine is fast and minimises the identification of false positive hits. The AI techniques allow Pascal to extract relevant information from sources such as media articles through Natural Language Processing.

Working with Pascal is easy thanks to its intuitive interface and structured workflow. All information regarding an entity is collected in a Case, and cases which are related can be grouped in a Client. Multiple users can work together on a case and managers can gain insight into their progress. Through continuous monitoring users will remain up to date on any new information regarding their clients, and proper actions can be taken if needed. Since Pascal logs every search and decision, compliance managers and auditors can obtain full assurance that the correct screening procedures have been followed and decisions have a sound basis.

Pascal allows its users to be sure and be right about decision made during the KYC and CDD processes.

How to get help

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The Pascal support team can be contacted if questions arise about Pascal, data you are looking for is missing, or when you have an idea to make Pascal better. We are always eager to hear from our users about their experience using Pascal or to help them understand Pascal better.

Support with Pascal

The following options are available to communicate with our team:

- **Mail us** - This option will open your default email provider and start composing a new message to send to our Pascal support team (pascal.support@vartion.com).
- **Live chat** - This option will open the live chat in Pascal which allows you to chat with someone from our support team. Note that due to different time zones, our support team may not always respond immediately.
- **Malfunction report** - This option will open a new window where you can describe the issue you encountered in Pascal with an option to upload images related to the issue.
- **Data coverage** - This option will open a new window where you can describe the data you are missing in Pascal. An option is present to upload images related to the missing data.
- **Feature request** - This option will open a new window where you can describe the feature you would like to see in Pascal with an option to upload images related to the requested feature.

You can find these options by following these steps:

- 1 Select your initials in the top right corner.



Need help?



Documentation



Tutorials



Live chat



Mail us

Have feedback?

Feature

When you have an idea to improve Pascal



Data

When data is incorrect, missing or outdated



Malfunction

When something isn't working



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Pascal is fully supported by the four most popular browsers.

- **Google Chrome.**
- **Microsoft Edge.**
- **Mozilla Firefox.**
- **Safari.**

Full support is provided to any of these browsers when using a version that was released within the last two years. Pascal could still work with older versions, but full support is not guaranteed.