Why do I need to add a payment method when using credits

This documentation, including images, videos and text, is accurate as of Version 5.12 of Pascal.

We strive to keep our documentation up to date with each release to ensure it remains a reliable resource for our users. However, given the dynamic nature of our software development, there might be instances where changes introduced in subsequent versions are not immediately reflected in this documentation. We encourage users to refer to [the latest release notes](#) and to use the feedback mechanism for any discrepancies or requests for clarification.

For environments originating from the Microsoft Azure Marketplace, a payment method is not needed in the Pascal application, as the payments go through the Microsoft Azure SaaS subscription.

A payment method is always required to ensure the Pascal environment of the organisation remains active, even when using credits. If a valid payment method is not provided Pascal will be deactivated after 90 days. If no valid payment method is provided within 90 days after deactivation the environment of the organisation will be deleted. Accepted payment methods include SEPA Direct Debit and credit card.

When an organisation uses credits to use Pascal, they will not be charged on their provided payment method unless their bill exceeds the credits or the credits are expired.