4.13 version 2022/05/12

Added

- Added a new Owner role for users, which can do administrator and billing manager functionalities.
- Added the possibility for users without the Admin or Owner role to see deleted cases and deleted users.
- Added a password strength meter when creating or changing a password.
- Added multi-factor authentication via email.
- Added the invoice name to the invoices table.
- Added an explanation to the additional terms field.
- Added an explanation to the aliases field.
- Added a link to the unrecognised sessions article.
- Added the option to sort on more columns in the invoice table.

Changed

- Changed the Admin role to no longer see billing information.
- Changed the registered sessions to also include the city name if present.
- Changed the message when no hits were found in the resolving panel of cases.
- Changed the user order in dropdowns to show inactive users at the bottom of the list.
- Changed the postal code field to be disabled when the 'My country has no postal codes' checkbox is enabled.
- Changed the technical contact email address to be a mail to link.
- Changed the visualisation of the automated reporting tag.
- Changed the live chat to start with a few welcome messages when the live chat is opened.
- Changed the number of fields above the show more in hits.

Fixed

- Fixed an issue where support forms gave incorrect error messages.
- Fixed an issue where the invoice filename was incorrect when downloaded.
- Fixed an issue where the invoice filename was incorrect in mail attachments.
- Fixed an issue where the jurisdiction Georgia was not correctly selected.
- Fixed an issue where an empty location field was shown in hits.

- **Fixed an issue where the case filters wouldn't reset when selecting view all cases from the dashboard.**
- **Fixed an issue where the optional data field in a passport wasn't restricted to a maximum of 14 characters.**

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