

5.12 version 2024/02/14

Added

- Added the option to click on the graph bars in the Monitoring card in a Case, to see the relevant items in the resolve panel.
- Added the option to select the country risk profile based on the CPI 2023.

Changed

- Changed the last modified field to not update when the Monitoring frequency was changed for all existing cases.
- Changed the All activity card in the Statistics to stay present when filtering on one individual.
- Changed the names of the Statistics pages Unresolve status, Team activity and Case Characteristics to Resolvement, Activity and Cases respectively.
- Changed the different statistics to use the same case data consistently.
- Changed the tables to not show sort options when only one row is visible.
- Changed the source data of the statistics to show data in the past more accurate.
- Changed the notifications regarding assigned cases and mentions in comments to be removed when the related case is archived or deleted.
- Changed the date range selector in the Statistics page Activity to be more flexible.
- Changed the default setting for the HubSpot Pascal integration to not automatically search all contacts.
- Changed the navigation of Pascal to an updated design.
- Changed the Organisation report to include changes made to the Details information of the organisation.
- Changed the Details of the organisation to include postal code and city and removed phone number and technical contact.
- Changed the Billing details of the organisation to not include region.
- Changed the maintenance page of Pascal to include status information.
- Changed the transaction description format in Pascal to improve clarity and provide more detailed information for each transaction.
- Changed the live chat functionality to a new system.
- Changed the page new users were taken to when they accept an user account invitation.

- **Changed the expiry time of invitations, set password and reset password links to seven days.**
- **Changed the name of Search Policies to Policies.**

Fixed

- **Resolved an issue where changing the media search policies for Preview cases would update the setting for Full cases instead.**
 - **Resolved an issue where logging in with Microsoft was possible when none of your organisations tenant IDs were linked.**
 - **Resolved an issue where the maximum of free cases in a Free account were fixed instead of variable.**
 - **Resolved an issue where creating a new organisation was not possible if you used an email address with different capitalisation than the email address that already existed in Pascal.**
 - **Resolved an issue where the icon and name alignment in the statistics page was incorrect.**
 - **Resolved an issue where the role Team manager did not have enough access in the Statistics pages to see team activity.**
 - **Resolved an issue where the role Team manager did not have enough access to see all cases of the environment.**
 - **Resolved an issue where the description of the Yale CELI data pack was not displaying correctly.**
 - **Resolved an issue where the confidence percentage was rounded up in the front end, but was rounded down in the generated reports.**
 - **Resolved an issue where the assignee wasn't correctly added when exporting data.**
 - **Resolved an issue where the monitoring chart and table didn't display corresponding information correctly.**
 - **Resolved an issue where a manual payment did not display the amount in the confirm dialog.**
 - **Resolved an issue where an user invitation didn't display when the invitation id was incorrect.**
 - **Resolved an issue where translations for deleting country profiles was missing.**
 - **Resolved an issue where deleting a report in a batch of reports wouldn't show as deleting until the page was refreshed.**
 - **Resolved an issue where the category wasn't automatically selected in malfunction reports.**
 - **Resolved an issue where email validation didn't handle uppercased input correctly.**
 - **Resolved an issue where trial end dates would display the first day of the month, while this should be the last day of the month.**
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