

# How to ask help from our support team

This documentation, including images, videos and text, is accurate as of Version 5.12 of Pascal.

We strive to keep our documentation up to date with each release to ensure it remains a reliable resource for our users. However, given the dynamic nature of our software development, there might be instances where changes introduced in subsequent versions are not immediately reflected in this documentation. We encourage users to refer to [the latest release notes](#) and to use the feedback mechanism for any discrepancies or requests for clarification.

If questions arise about Pascal or you would like some more information about a certain feature in Pascal, it is useful to talk to our support team.

## Support with Pascal

The following options are available to communicate with our team:

- Mail us - This option will open your default email provider and start composing a new message to send to our Pascal support team ([pascal.support@vartion.com](mailto:pascal.support@vartion.com)).
- Live chat - This option will open the live chat in Pascal which allows you to chat with someone from our support team. Note that due to different time zones, our support team may not always respond immediately.

You can find these options by following these steps:

- 1 Select your initials in the top right corner.
- 2 Click on Need help?.



## Need help?



[Documentation](#)



[Tutorials](#)



[Live chat](#)



[Mail us](#)

## Have feedback?

### Feature

When you have an idea to improve Pascal



### Data

When data is incorrect, missing or outdated



### Malfunction

When something isn't working



[Pascal 5.12.3](#)

[System status](#)

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