How to share that Pascal isn't working as expected

This documentation, including images, videos and text, is accurate as of Version 5.12 of Pascal.

We strive to keep our documentation up to date with each release to ensure it remains a reliable resource for our users. However, given the dynamic nature of our software development, there might be instances where changes introduced in subsequent versions are not immediately reflected in this documentation. We encourage users to refer to **the latest release notes** and to use the feedback mechanism for any discrepancies or requests for clarification.

If you encounter an issue in Pascal, you can provide feedback to the developers of Pascal. We will take a look at the issue you encountered. If it is a malfunction of Pascal we will fix it as soon as possible, otherwise our support team will help you and explain the situation.

Sharing issues in Pascal

The following options are present to communicate with our team:

- Mail us - This option will open your default email provider and start composing a new message to send to our Pascal support team (**pascal.support@vartion.com**).
- Malfunction report - This option will open a new window where you can describe the issue you encountered in Pascal with an option to upload images related to the issue you described.

You can find these options by following these steps:

1. Select your initials in the top right corner.
2. Click on Need help?.

Need help?

Documentation

Tutorials

Live chat

Mail us

Have feedback?

Feature
When you have an idea to improve Pascal

>

Data
When data is incorrect, missing or outdated

>

Malfunction
When something isn't working

>

Pascal 5.12.3

System status

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