

# 4.11.0 Required comments & quick options

Your browser does not support the video tag.

Adding comments to resolved hits is a great way to keep track of all the included and excluded hits along with the reason for including or excluding them. Now, we added quick options as comments, to make this process even faster.

Johnny Loe

Gender: Male

Nationalities: United States of America

Connections:

Name	Action
Joseph Doe	SEP >
Justin Doe	Enforce >
John Doe	Enforce >
Doe Joe	Enforce >
Joey Doe	Enforce >

Confidence: [Progress bar]

Risk: Very high

Source: Demo Source

Comment: [Text input]

Positive False positive Relevant Not relevant

Modify risk [Dropdown] [Include] [Exclude]

Because comments are a great way to keep track of the reason for the resolution, a new policy is added to make commenting during resolving mandatory. This policy can be found in the 'Cases' section under 'Policies' in the 'Settings' tab.

Settings

Account Configuration Languages Users Groups Policies Services Billing Integrations Risk Classification Import

Cases

Read rights: Organisation

Edit rights: Organisation

Require comments for hits when resolving:

When the slider 'Require comments for hits when resolving' is turned on, found hits can only be resolved after a comment is provided. As can be seen in the image below, the include and exclude buttons are now not possible to use until a comment is provided. Additionally, the include and exclude buttons in the top right of the hit is now replaced

## with a comment button.

Johnny Loe

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Name	Action
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1 2 3 ... 6

Show more

Comment

Modify risk

Include

Exclude

Positive False positive Relevant Not relevant

Multiple cases can still be included or excluded in one go by selecting the checkboxes and providing a comment for all those cases.

Johnny Doe

Unresolved Included Excluded

Sanctions: No matches

Enforcements: 6 / 12 resolved

PEPs: 2 / 3 resolved

Business Sources: 8 / 10 resolved

Media Sources: 17 / 119 resolved

Other Sources: 0 / 1 resolved

Business Sources

Sort by Implicit Feedback

Replace confidence with Implicit Feedback

Filter

<input checked="" type="checkbox"/>	Name	Company	Positions	Risk	Confidence	Resolve
<input checked="" type="checkbox"/>	Johnny Doe	CARD RUSH INC.	Agent	Moderate		
<input checked="" type="checkbox"/>	Jane Doe	REDMANOR LIMITED	Director	Moderate		

Comment

Modify risk

Include

Exclude

Positive False positive Relevant Not relevant

Revision #3

Created 5 February 2024 12:29:10 by Sanne Janssen

Updated 28 January 2025 11:03:59 by Sanne Janssen