

4.11.0 Required comments & quick options

Your browser does not support the video tag.

Adding comments to resolved hits is a great way to keep track of all the included and excluded hits along with the reason for including or excluding them. Now, we added quick options as comments, to make this process even faster.

Johnny Loe

Gender: Male

Nationalities: United States of America

Connections:

Name	Action
Joseph Doe	SEP
Justin Doe	Enforce
John Doe	Enforce
Doe Joe	Enforce
Joey Doe	Enforce

Confidence: [Slider]

Risk: Very high

Source: Demo Source

Comment: [Input field]

Positive False positive Relevant Not relevant

Modify risk: [Dropdown]

Include Exclude

Because comments are a great way to keep track of the reason for the resolution, a new policy is added to make commenting during resolving mandatory. This policy can be found in the 'Cases' section under 'Policies' in the 'Settings' tab.

Settings

Account Configuration Languages Users Groups Policies Services Billing Integrations Risk Classification Import

Cases

Read rights: Organisation

Edit rights: Organisation

Require comments for hits when resolving: [On]

When the slider 'Require comments for hits when resolving' is turned on, found hits can only be resolved after a comment is provided. As can be seen in the image below, the include and exclude buttons are now not possible to use until a comment is provided. Additionally, the include and exclude buttons in the top right of the hit is now replaced

with a comment button.

▼

Johnny Loe

Gender

Male

Nationalities

United States of America

Connections

Name

Joseph Doe

SEP

>

Justin Doe

Enforce.

>

John Doe

Enforce.

>

Doe Joe

Enforce.

>

Joey Doe

Enforce.

>

<

1

2

3

...

6

>

Confidence

Risk

Very high

Source

Demo Source

Show more

Comment

Modify risk

Include

Exclude

Positive

False positive

Relevant

Not relevant

Multiple cases can still be included or excluded in one go by selecting the checkboxes and providing a comment for all those cases.

▼

Johnny Doe

Unresolved

Included

Excluded

Sanctions

Enforcements

PEPs

Business Sources

Media Sources

Other Sources

No matches

6 / 12 resolved

2 / 3 resolved

8 / 10 resolved

17 / 119 resolved

0 / 1 resolved

Business Sources

Sort by Implicit Feedback

Replace confidence with Implicit Feedback

Filter

>

Johnny Doe

CARD RUSH INC.

Agent

Moderate

>

Jane Doe

REDMANOR LIMITED

Director

Moderate

Comment

Modify risk

Include

Exclude

Positive

False positive

Relevant

Not relevant

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