

5.0 Case-specific source and monitoring configuration

When creating a new case or editing an existing case, it is now possible to enable or disable sources for only that case. When disabling for instance all sources except for Media, you will not be disturbed by found hits in other sources as Pascal will not notify you on any other sources.

The screenshot displays the Pascal case management interface. On the left, the 'Cases' tab is active, showing a case for 'John Doe'. The 'Resolving' section includes a table of source statuses:

Source	Unresolved	Included	Excluded
Sanctions	0 / 3 resolved		
Enforcements	0 / 45 resolved		
PEPs	0 / 29 resolved		
Media	0 / 100 resolved		
Business	0 / 89 resolved		
Other	0 / 2 resolved		

The 'Risk Classification' section shows 'Unresolved high risk hits' with 'No matches' based on 0 included hits. The 'Monitoring' card indicates 'Get notified of new results'.

On the right, the 'Edit case' modal is open, showing source configuration options:

- Sanctions
- Enforcements
- PEPs
- Other
- Business
- Media

Additional configuration options include 'Passport check' (Optional), 'Personal details', 'Additional information', and 'Confidence' (Relative selected, Exact unselected).

It is also possible to enable a different monitoring frequency in a case than the organisation's default. This can be done in the case's overview in the Monitoring card. Here, a quick overview is given of the past found results, and the monitoring frequency can be changed to a lower frequency than your organisation's default. When high risk results are found, those are presented in red, to make a clear distinction between high risk results and other found results.

Home Clients **Cases**
Statistics Data Directory Settings JD

< John Doe Monitored
Download case report

Resolving

Unresolved		Included	Excluded
Sanctions	0 / 3 resolved	Enforcements	0 / 45 resolved
PEPs	0 / 29 resolved	Media	0 / 100 resolved
Business	0 / 89 resolved	Other	0 / 2 resolved

Start resolving
Update

Case

Assignee: Jane Doe

Collaborators: None

ID: fa7e9ff8-346a-4734-8bb3-aba06d7a9775

Description: Not available ✎

Date of creation
40 minutes ago

Last searched
40 minutes ago

Last modified
a few seconds ago

Archive case
Delete case

Risk Classification

●
Unresolved high risk hits

No matches

Based on 0 included hits

Linked clients

Add client +

This case is not linked to any clients

Case history

Filter ▾
Comment ▾

>
40 minutes ago
A new case was created.
By Jane Doe

Monitoring

Stop monitoring

Stop monitoring if the case is currently on hold or requires extra reviewing

Frequency: Daily

None
Daily
 Weekly
 Monthly

Excluded terms

Names that contain words from this list will be ignored in future searches.

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